

RESOLUTION No. 2026-005

ADOPTING A FORGIVENESS OF SEWER CHARGES / LEAK ADJUSTMENT POLICY FOR THE VILLAGE OF SISTER BAY WATER AND SEWER UTILITY

WHEREAS, the Village of Sister Bay Water and Sewer Utility operates and maintains the municipal water and sanitary sewer system;

WHEREAS, customers occasionally experience unusually high sewer-use charges caused by water pipe breaks or failures beyond the customer's control, prompting requests for billing adjustments;

WHEREAS, the Village of Sister Bay's existing processes for considering such adjustments have been conducted on a case-by-case basis without a standardized policy framework;

WHEREAS, the policy provides specific guidelines for outdoor and indoor leak circumstances, defines situations in which credits will not be granted, and outlines limits on repeat adjustments over a ten-year period;

WHEREAS, the proposed Forgiveness of Sewer Charges / Leak Adjustment Policy and form, attached hereto, establish clear and uniform criteria for eligibility, documentation, application review, and calculation of sewer-use credits;

WHEREAS, on July 14, 2026, the Village of Sister Bay Sewer and Water Utilities Committee reviewed the policy and form and recommended its approval to the Board of Trustees;

WHEREAS, on July 21, 2026, the Village of Sister Bay Board of Trustees reviewed the proposed policy and found it to be in the best interest of the Sewer and Water Utility and its customers, ensuring consistency, transparency, and fairness in administering sewer-use adjustments;

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Village of Sister Bay, Wisconsin, that the Forgiveness of Sewer Charges / Leak Adjustment Policy and form, prepared by Benjamin Andrews, reviewed and presented at the July 21, 2026, Village Board meeting, is hereby approved.

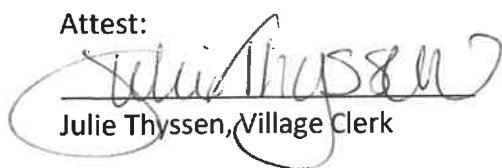
BE IT FURTHER RESOLVED that the Village of Sister Bay adopts the attached Forgiveness of Sewer Charges / Leak Adjustment Policy and form.

Introduced at a regular meeting of the Board of Trustees of the Village of Sister Bay, this 21st day of July, 2026.

Passed and adopted this 21st day of July, 2026.


Nate Bell, President

Attest:


Julie Thyssen, Village Clerk

VOTE: Ayes 7 No 0